

BadgerCare Plus Standard and Benchmark Plan Members in Southeastern Wisconsin — HMO Enrollment Changes

The following information only affects families who:

- Are enrolled in BadgerCare Plus Standard or Benchmark Plan, and
- Are enrolled in UnitedHealthcare, and
- Live in one of the following counties:
 - o Kenosha
 - o Milwaukee
 - o Ozaukee
 - o Racine
 - o Washington
 - o Waukesha

As of November 1, 2012, UnitedHealthcare (UHC) will no longer be a BadgerCare Plus HMO for Standard and Benchmark Plan members who live in the counties listed above.

Please keep in mind, your enrollment in BadgerCare Plus is not ending. You will still be able to get BadgerCare Plus covered services from any BadgerCare Plus provider.

This information does not affect any members in any county not listed or members enrolled in BadgerCare Plus Core Plan or SSI Managed Care. There is no change for members enrolled in the BadgerCare Plus Core Plan or SSI Managed Care.

How will this affect me?

As of November 1, 2012, if you are enrolled in the BadgerCare Plus Standard or Benchmark Plan and you live in one of the counties listed, you will no longer get your health care services through UHC.

If you are enrolled in UHC, you will receive a letter from UHC that gives you more information about this change.

What if I am pregnant or I am currently getting medical treatment?

The BadgerCare Plus program is working with UHC to make sure all your current health care needs continue to be met.

I have an approved prior authorization for services with UHC. What will happen to that approval?

If the BadgerCare Plus program requires a prior authorization for a service and you already have an approval from UHC, the BadgerCare Plus program will accept that approval. UHC will provide a list of members with approved prior authorizations to the BadgerCare Plus Program before your HMO enrollment is ended.

When will I be able to enroll in a different BadgerCare Plus HMO?

You will get an enrollment packet in the mail. This packet will tell you which HMOs are in your area and how to enroll. If you do not choose an HMO at that time, you will be assigned to an HMO by BadgerCare Plus.

Do I have to wait until I get my Enrollment Packet to choose an HMO?

You can choose an HMO now, if one is available. To choose now, contact the HMO Enrollment Specialist at 1-800-291-2002 and ask them to help you.

Will I be able to keep seeing the same health care providers?

Yes. You can ask to keep your current health care provider if they are also BadgerCare Plus providers. Many HMO providers are also BadgerCare Plus certified providers.

You can contact your health care provider and ask if he or she is a BadgerCare Plus provider. You can also contact Member Services at 1-800-362-3002 to see if your provider is a BadgerCare Plus provider.



State of Wisconsin
Department of Health Services
Division of Health Care Access and Accountability

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